



- preventative maintenance programs to minimise costs and down-time
- highly skilled technicians for training and service
- genuine spare parts and printer consumables



LPS qcareSTARTER SERVICE PACKAGE

\$149 p/a*

The essential package for individual printers, providing peace of mind with remote assistance for set-up and ongoing technical support. Online access to QLM's Help Centre plus a pay-as-you-go option for emergency call-outs.

- printer set-up via remote
- phone support
- remote dial-in support
- online training & help centre

LPS qcarePLUS SERVICE PACKAGE

\$199 p/a*

A popular option for busy 1-2 printer environments. Agreed service levels for call-backs from skilled technicians **PLUS** 1 onsite visit for scheduled maintenance. Quality parts are always close at hand and your uptime is maximised.



- printer set-up via remote
- phone support
- remote dial-in support
- online training & service log
- 5% discount on parts
- 1 onsite visit - scheduled

LPS qcareULTRA SERVICE PACKAGE

\$399 p/a*

A comprehensive package providing regular servicing to increase the life of your printers. **ULTRA** packages include 1 scheduled visit plus 1 emergency call-out as well as 2 back-to-base preventative maintenance service or repairs.



- printer set-up via remote
- phone support
- remote dial-in support
- online training & service log
- 10% discount on parts
- 1 onsite visit + 1 emergency call-out
- 2 workshop repairs (back to base)

LPS qcare CUSTOMISED PLATINUM SERVICE PACKAGES

STARTING FROM **\$699** p/a*

QLM offer customised **PLATINUM** service packages to suit your specific business needs and keep your equipment operating in peak condition. Control your costs and work to a maintenance schedule, receiving guidance on the lifespan of printers and parts to allow you to budget in advance. To discuss the options you require for a customised **PLATINUM** service package email us NOW: labelprintsystems.com.au or phone: 1800 113 904



Customised PLATINUM packages may incorporate the following options:

- onsite, phone or remote response with agreed service levels
- preventative maintenance programs to predict & prevent future fail points
- printer repairs using genuine replacement printer parts
- printer swap-out program
- scheduled reporting and annual health check
- quality consumables that are compatible with your specific equipment
- 10% discount on parts
- new product training, technical advice and installation services
- software optimisation, printer and label audit
- replacement thermal print heads and cleaning kits

* Metropolitan areas only: additional fees apply to regional and remote areas. Terms & Conditions apply. Support open: 8:30am - 5pm weekdays.
^ Pricing based on quantity and location of printers plus services offered